

Terms and Conditions:

1. All room rates are subject to 6% GST.
2. Tourism tax (TTx) at RM10net per room per night will be collected from all foreign passport holders, on behalf of the Federal Government of Malaysia. Malaysian and Permanent Residents are exempted from TTx.
3. Taxes, levies or charges are subject to change in accordance with the Malaysian Government legislation.
4. All rooms are non-smoking room.
5. All reservations are required to be guaranteed by credit card.
6. We value the security of your credit card data, please do not email us your credit card details but send this form, along with ID Card or passport, to our secure fax number at +603-2723 1085.
7. Guests with guaranteed reservations but fail to arrive on the scheduled date of arrival will be charge a one night room charge as a no-show penalty. The subsequent room nights will be released for resale.
8. Guaranteed reservation cancelled after 6pm one day prior to the actual arrival date, a late cancellation penalty will be charged for the entire length of stay.
9. Guest will settle all charges upon departure, unless pre-arrangement made with the hotel's Credit Department.
10. The Hotel's official check-in time is 3.00PM and check-out time is 12.00PM.
11. Any late arrival and/or early departure will be charged a cancellation fee equivalent to the value of number of room night cancelled.
12. Early departure will be charged a short notice cancellation penalty at the amount equivalent to the value of number of room night cancelled.
13. Early arrival before 3pm on actual check-in date, pre-blocking of room one night before is highly recommended, to ensure room availability upon your arrival. One night room charges will be applied for room pre-blocked.
14. Please be informed on the following late check-out charges:
 - Before 6PM – 50% of one night room charges
 - After 6PM – One night room charges will be applied
15. Early check-in and late check-out are subject to room availability at point of request.

Accepted and Agreed by:

Signature : _____

Name : _____

Date : _____

Company :

Stamp